

Press Release

## MOBILE SERVICE QUALITY

### Arcep adds over 400,000 consumer-conducted tests to “Mon réseau mobile” as part of a partnership with Ookla

Paris, March 30, 2026

“[Mon réseau mobile](#)” (My mobile network) is Arcep’s mapping website that helps users identify the mobile operator with the best coverage at their home, work, or vacation destination. Arcep is now expanding this site with new metrics sourced from Ookla®’s “[Speedtest®](#)” crowdsourcing app, which allows users to test their mobile operator’s performance: download and upload speeds, and latency. This partnership has been established for one year, and the data will be published quarterly on “Mon réseau mobile”.

#### **These mobile service quality tests, which are the result of collaborative production (crowdsourced), supplement the data provided by Arcep on “Mon réseau mobile”**

As a global leader in connectivity intelligence, Ookla collects hundreds of thousands of data points in France each month through tests conducted by users on their mobile devices—at home, on public transportation, at work, or even while on vacation. These tests are then aggregated and anonymized before being published by Arcep on the “[Mon réseau mobile](#)” mapping platform. In total, more than 420,000 measurements were made available to the public this quarter. Each department has between 300 and 80,000 test points: a volume of data that provides more accurate information on connectivity in France.

In an effort to improve “Mon réseau mobile” and ensure that it accurately reflects the user experience, Arcep sought to supplement the available data with this new data. Ookla has [declared its compliance](#) with Arcep’s “[code of conduct](#)”, which aims to promote transparency regarding measurement methods and the robustness of the practices employed. Arcep has also partnerships with the “SpeedChecker” and “Mi Senti?” apps. Like Ookla’s data, their data is published on “Mon réseau mobile” and as open data on [data.gouv.fr](#)

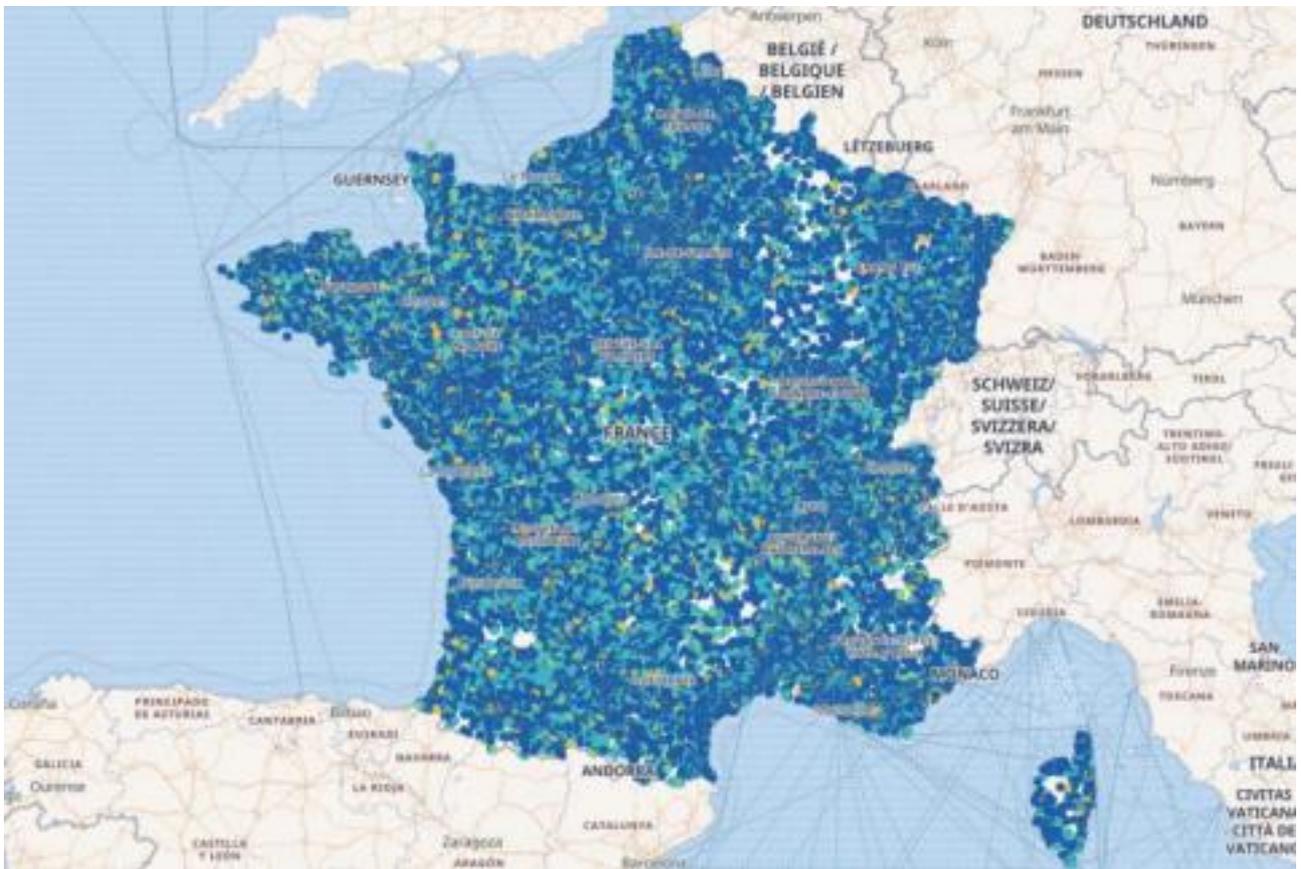
This data complements the findings of the [annual mobile service quality survey](#) (which covers 1,700,000 test points): it provides users with additional and more up-to-date information — particularly in certain rural areas — and has the advantage of being available anywhere in the country at any time, including at night.

#### **“Data-driven regulation” for the benefit of the end user**

Access to the information published on “[Mon réseau mobile](#)” enables users to make an informed choice of carrier and encourages carriers to differentiate themselves not only on price, but also by the level of coverage and quality of service they offer. These measures apply to all areas, particularly rural areas, which until now have benefited from only a limited number of measures through collaborative production. Reaffirmed as part of Arcep’s “[Ambition 2030](#)” strategy, the “data-driven regulation” approach is based on a two-pronged principle:

- making data and information collected by the regulator available to the public to help users choose their operator and thereby encourage market players to improve their services,
- organizing the collection of data and information from users — who are the first to detect market malfunctions — to identify early warning signs or systemic issues, and better tailor regulation to their needs.

This approach led to the creation of the tools “[J’alerte l’Arcep](#)”, “Mon réseau mobile”, and “[Ma connexion internet](#).”



## Related data

All of this data is also available for download from Arcep's open data portal at [data.gouv.fr](https://data.gouv.fr)

- [“Mon réseau mobile” open data](#)
- [Assessing mobile service quality using data from third-party apps crowdsourcing\):](#)  
[how can data from third-party apps be used to inform end users?](#) (in French only)

## About Arcep

Arcep is the Regulatory Authority for Electronic Communications, Postal Services, and Press Distribution. As an expert and impartial arbiter with the status of an independent administrative authority, it is the architect and guardian of France's internet, fixed-line, mobile, postal, and press distribution networks.

## About Ookla®

Ookla, a global leader in connectivity intelligence, brings together the trusted expertise of Speedtest®, Dwnndetector®, Ekahau®, and RootMetrics® to deliver unmatched network and connectivity insights. By combining multi-source data with industry-leading expertise, we transform network performance metrics into strategic, actionable insights.

Our solutions empower service providers, enterprises, and governments with the critical data and insights needed to optimize networks, enhance digital experiences, and help close the digital divide. At the same time, we amplify the real-world experiences of individuals and businesses that rely on connectivity to work, learn, and communicate. From measuring and analyzing connectivity to driving industry innovation, Ookla helps the world stay connected.

Ookla is a division of Ziff Davis (NASDAQ: ZD), a vertically focused digital media and internet company whose portfolio includes leading brands in technology, shopping, gaming and entertainment, health and wellness, connectivity, cybersecurity, and martech.

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