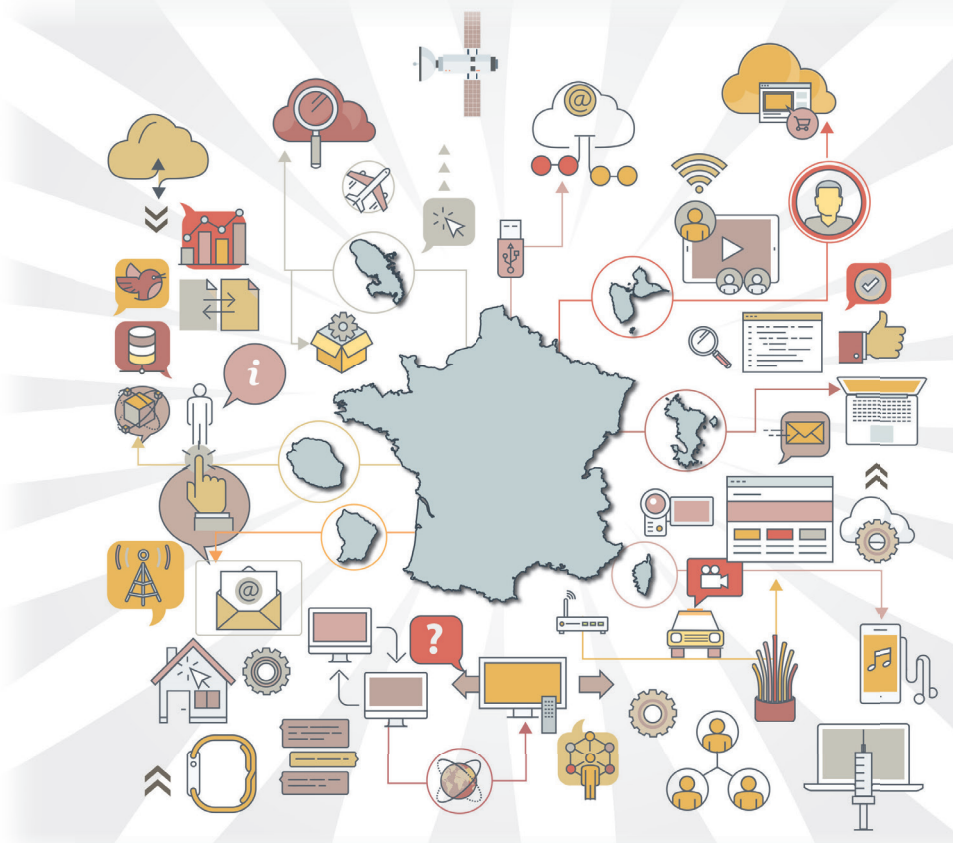




# ARCEP

## CONNECTING THROUGH REGULATION



**THE 2014 ANNUAL REPORT IS AVAILABLE IN FRENCH**



On the ARCEP website

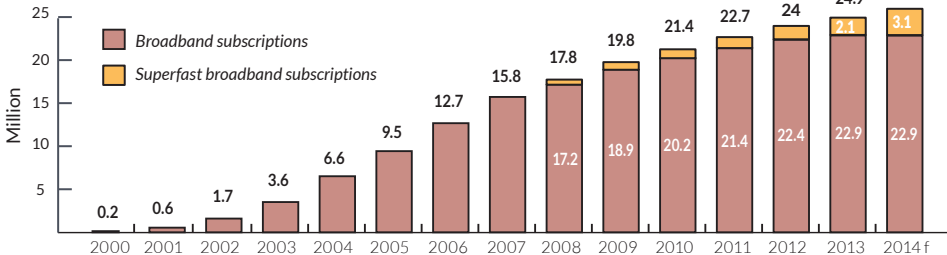


On a digital publishing platform

**ONLY  
ONLINE**

# KEY DATA

## BROADBAND AND SUPERFAST BROADBAND CONNECTIVITY



### AT THE END OF MARCH 2015

**13.5 MILLION HOMES IN FRANCE** were eligible to receive a superfast access service



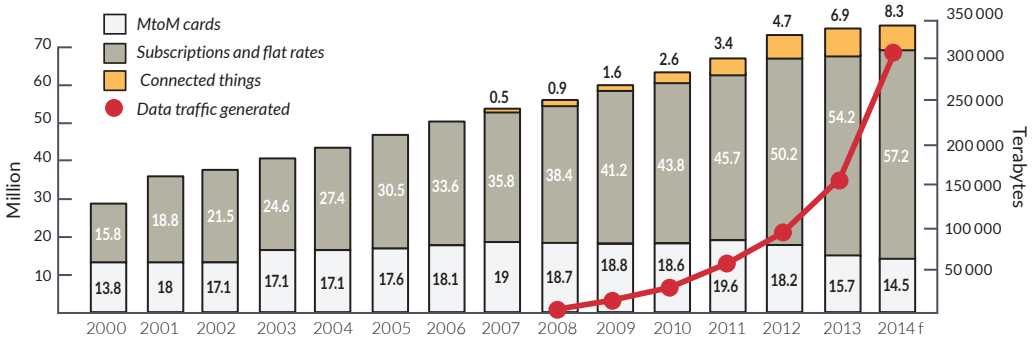
**MORE THAN A MILLION** were actually subscribing to a fibre-to-the-home (FttH) plan



### INVESTMENTS

OPERATORS' INVESTMENTS, EXCLUDING SPENDING ON FREQUENCIES, TOTALLED **€6.9 BILLION** IN 2014

## MOBILE CONNECTIVITY AND DATA TRAFFIC



### BUSINESSES



Operators' sales to businesses came to **€10.6 billion** (excl. VAT) in 2013, which represented 30% of the market



### CONNECTED THINGS



There will be **2 billion** connected things in France in 2020, or 40 times the number of connected people

Sources: GfK, e-marketer

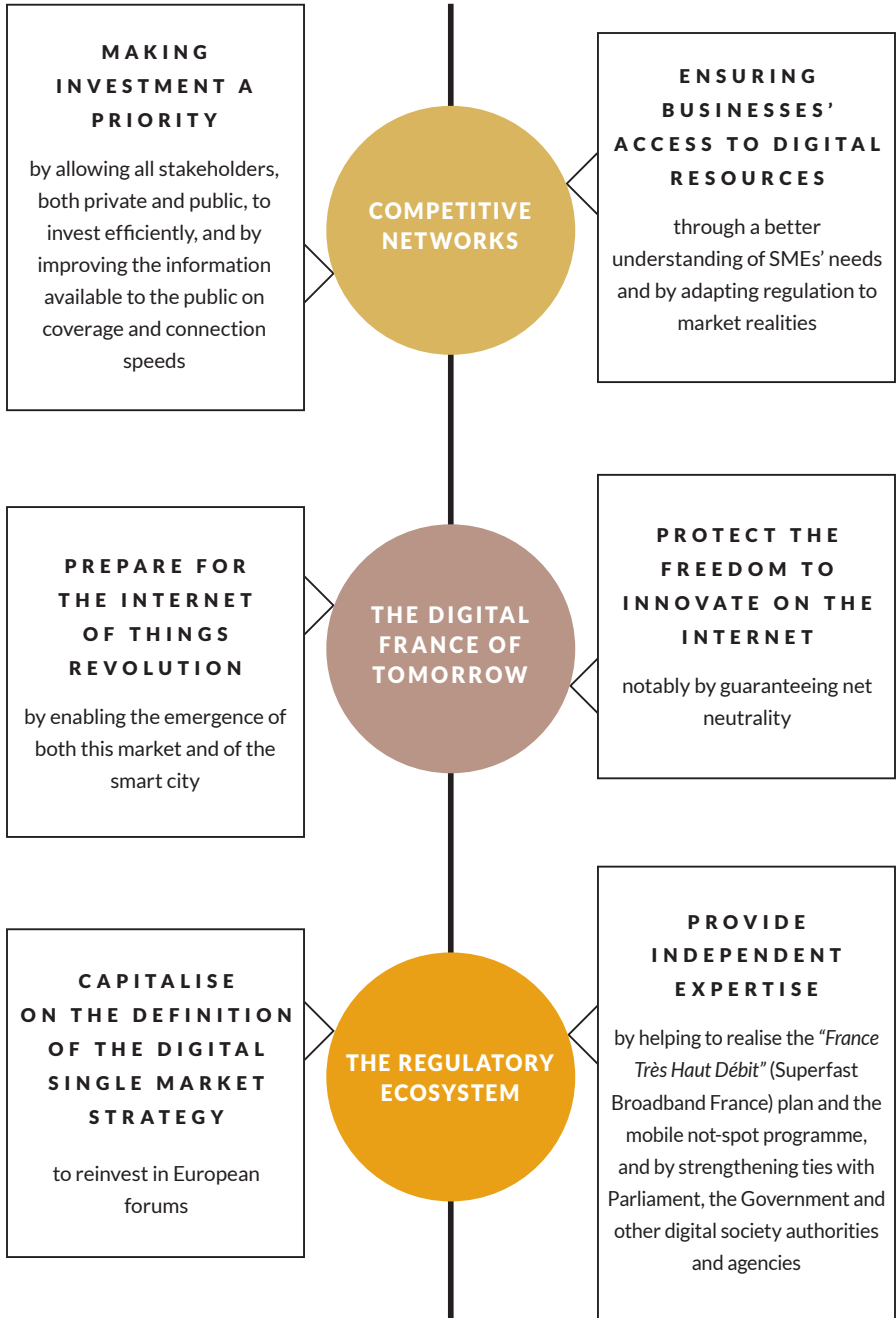


### POSTAL SECTOR



In 2014, **12 billion** items of correspondence were sent in France (-5.7% compared to the previous year). The parcel market was spared the sector's overall downturn in 2013, with **331 million** items being distributed (+1% compared to the previous year)

# THREE REGULATORY PRIORITIES



# ARCEP IN A FEW WORDS

ARCEP is a State authority that is responsible for regulating France's electronic communications and postal sectors. Its powers and responsibilities are established by law. European texts organise the harmonisation of regulation across Europe and collaborative work between European NRAs. ARCEP's independence is guaranteed by the texts, and seeks to ensure arbitration that is neutral with respect to all public and private sector stakeholders.



## A REGULATORY FRAMEWORK

Ensure fair and effective competition  
Allocate scarce resources (frequencies and mobile licences, numbering)  
Monitor quality of service on the networks (coverage, capacity, failure rates)  
Ensure the proper supply of the universal service (telecom and postal)



## PROVIDING EXPERTISE

Assess regulated pricing  
Calculate the cost of fulfilling universal service obligations  
Publish statistical analyses  
Deliver opinions to Parliament and the Government



## OVERSIGHT

By Parliament, the courts, the European Commission and the Court of Auditors



## AN EVER-EVOLVING REGULATORY AUTHORITY

New responsibilities concerning network sharing agreements and public initiative network (PIN) tariffs  
Areas of diminishing involvement, such as regulating SMS and TV broadcasting



## MEANS OF INVOLVEMENT AND INTERVENTION

Inform and listen: hearings, public consultations, multilateral meetings  
Regulate: market analyses, decisions, recommendations, opinions, dispute settlement  
Monitor and supervise: administrative inquiries, letters of formal notice, penalty decisions

## THE ARCEP EXECUTIVE BOARD

Pierre-Jean BENGHOZI



Françoise BENHAMOU



Marie-Laure DENIS



Sébastien SORIANO  
*Chairman*



Philippe DISTLER



Martine LOMBARD



Jacques STERN

